

Patient Survey: Please take a moment to help us help you better

	Excellent	Good	Adequate	Needs Improvement
Phone Access	_____	_____	_____	_____
Time on Hold	_____	_____	_____	_____
Scheduling Ease	_____	_____	_____	_____
Wait in waiting room	_____	_____	_____	_____
Comfort of waiting room	_____	_____	_____	_____
Magazines in waiting room	_____	_____	_____	_____
Wait in exam room/checkout	_____	_____	_____	_____
Receptionist Courtesy	_____	_____	_____	_____
Efficiency	_____	_____	_____	_____
Helpfulness	_____	_____	_____	_____
Medical Assisting Staff				
Courtesy	_____	_____	_____	_____
Knowledge	_____	_____	_____	_____
Efficiency	_____	_____	_____	_____
Physician Courtesy	_____	_____	_____	_____
Knowledge	_____	_____	_____	_____
Efficiency	_____	_____	_____	_____
Business Office	_____	_____	_____	_____
Med. Renewal Policy	_____	_____	_____	_____
Comments or Suggestions?				